CloudTracker via NASA SEWP

Easy procurement of product-based services for all Federal Agencies.

SEWP is a GWAC consisting of over 140 pre-Competed Prime Contract Holders, including more than 110 small businesses. The SEWP contract offers product-based services to all Federal Agencies (including Department of Defense) and their approved support service contractors. SEWP offers low prices and the easiest and fastest quoting and ordering procedures using pre-Competed contracts.

Through SEWP, CloudTracker offers services for site survey, installation, operations and maintenance, accreditation, and feature development.

**NEED HELP?** NASA SEWP Helpline  •  301.286.1478  •  help@sewp.nasa.gov
Ordering CloudTracker on NASA SEWP

While the internal ordering process varies by Agency with some Agencies having special requirements for issuing IT delivery orders¹, the typical process is for an end user to determine a requirement and generate a purchase request (PR). The PR, along with any necessary funding information, is sent to that Agency’s procurement office which then issues a delivery order (DO). The NASA SEWP Program Management Office (PMO) then reviews, processes and tracks issued DOs and forwards them to Novetta for fulfillment.

DOs are required to contain the following information for processing. If the below information does not appear on the DO, the order may be rejected or delayed.

- Delivery Order Number (any valid Government DO is allowed)
- Quote from a SEWP Contract Holder verifying the viability of the order
- Date Delivery Order Issued
- SEWP Contract Number
- SEWP Contract Holder’s Mailing Address and Phone Number
- Issuing Office: Agency Name and Mailing Address
- Ship-To Office: Agency Name and Mailing Address
- Total Dollar Amount of Order
- Contracting Officer’s Signature
- Contracting Officer’s Phone Number
- Date Delivery Order Signed
- Line Items/Pricing

**ORDER PROCESS**

<table>
<thead>
<tr>
<th>End User or Contracting Officer (CO)</th>
<th>NASA SEWP PMO</th>
<th>SEWP Contract Holder</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Determines best value through market research.</td>
<td>1. Verifies DO.</td>
<td>1. Processes DO.</td>
</tr>
<tr>
<td>2. Creates DO citing NASA SEWP Contract # and Prime Contract Holder.</td>
<td>2. Forwards valid DOs to the appropriate Contract Holder.</td>
<td>2. Delivers equipment and services.</td>
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<tr>
<td>4. Obtain ITARs or note exception to ITARs requirement.</td>
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¹Novetta recommends contacting your Agency’s contracting officers to discuss Agency-specific policies for ordering.
How to Find CloudTracker on NASA SEWP

CloudTracker offerings can be found on the NASA SEWP website:
www.sewp.nasa.gov/sewp5public/provider

1. Use the Provider Search to search Novetta.
2. On the resulting page, click any cell.

CloudTracker Offers on NASA SEWP

**DHT-00088975**  
**CloudTracker-SME-3**  
A CloudTracker SME with 3-5 years of experience in computer science and/or system engineering. Possesses a bachelor’s degree in a related field or equivalent. Extensive experience building and/or deploying solutions on Amazon Web Services or Microsoft Azure, and also including Commercial Cloud Services (C2S). Significant experience with multiple programming and/or scripting languages, to include Java, Javascript, Python, Terraform, Azure Resource Manager, AWS CloudFormation, Ansible, and/or Shell Scripting. Experience working in an Agile environment (Scrum or Kanban). Requisite knowledge of building/deploying solutions that comply with Risk Management Framework Plus (RMF+) to include knowledge of relevant FIPS/NIST/STIG guidance, cloud security, hardened baselines, logging, vulnerability scans, and auditing.  
$152.36 / HR

**DHT-00088973**  
**CloudTracker-SME-5**  
A CloudTracker SME with 10-15 years of experience in computer science and/or system engineering. Possesses a bachelor’s degree in a related field or equivalent. Extensive experience building and/or deploying solutions on Amazon Web Services or Microsoft Azure, and also including Commercial Cloud Services (C2S). Significant experience with multiple programming and/or scripting languages, to include Java, Javascript, Python, Terraform, Azure Resource Manager, AWS CloudFormation, Ansible, and/or Shell Scripting. Experience working in an Agile environment (Scrum or Kanban). Requisite knowledge of building/deploying solutions that comply with Risk Management Framework Plus (RMF+) to include knowledge of relevant FIPS/NIST/STIG guidance, cloud security, hardened baselines, logging, vulnerability scans, and auditing. CompTIA Security+ Certification (or other DOD 8570 IAT level 2 certifications).  
$210.12 / HR

**DHT-00088972**  
**CloudTracker-SME-4**  
A CloudTracker SME with 5-10 years of experience in computer science and/or system engineering. Possesses a bachelor’s degree in a related field or equivalent. Extensive experience building and/or deploying solutions on Amazon Web Services or Microsoft Azure, and also including Commercial Cloud Services (C2S). Significant experience with multiple programming and/or scripting languages, to include Java, Javascript, Python, Terraform, Azure Resource Manager, AWS CloudFormation, Ansible, and/or Shell Scripting. Experience working in an Agile environment (Scrum or Kanban). Requisite knowledge of building/deploying solutions that comply with Risk Management Framework Plus (RMF+) to include knowledge of relevant FIPS/NIST/STIG guidance, cloud security, hardened baselines, logging, vulnerability scans, and auditing.  
$180.91 / HR

**DHT-00088976**  
**CloudTracker-ISSO-4**  
A Information System Security Officer (ISSO) with 5-10 years relevant experience, and a bachelor’s degree in a related field or equivalent. ISSO possesses deep knowledge of CloudTracker, it’s security architecture and current accreditation documentation/artifacts. Capable of supporting all aspects of Assessment and Authorization (A&A) activities, to include (but not limited to)Federal Information Security Management Act (FISMA), Risk Management Framework Plus (RMF+) or Intelligence Community Directive 503. ISSO will interface with other A&A team members, stakeholders and program personnel to collaboratively lead/support the development of all necessary security documentation/artifacts, leveraging CloudTracker’s existing Body of Evidence from past accreditations.  
$165.42 / HR
DHT-00088974
CT-UserEngagement-3
A User Engagement specialist with 3-5 years of experience requirements elicitation, business process analysis, Scrum, cloud management, and agile project management. Possesses a bachelor’s degree in a related field or equivalent. Extensive experience working with Executives, Managers, Application Owners to elicit and document requirements and business needs. Will break these requirements down into epics, and user stories, and work with the CloudTracker development team to create engineering documentation, tasks, and cost estimates. Will also build training materials and roadmaps.
$152.36 / HR

CT-SiteSurvey
This package provides immediate engineering support, by phone and/or in-person. Our team will work with you and your team to review and discuss requirements pertaining to CloudTracker installation and operation to ensure a smooth deployment. CloudTracker depends on several AWS or Azure cloud services (depending on which Cloud service provider you use), certificate(s), data/configuration, external dependencies, and permissions. We want to make sure that your environment supports these requirements/dependencies. If we identify any potential challenges, we will work with you on mitigation strategies/approaches.
$16,000 / EACH

CT-Maintenance
This package provides immediate on-site support, followed by weekly touchpoints to install, operate and maintain CloudTracker on your Cloud Service Provider (AWS or Azure). The system installation is automated using CloudFormation and shell scripts, but does require initial setup and configuration. Our engineering team will assist with populating the necessary metadata about your organization (organization hierarchy, tenants, applications, cloud account numbers, budget data, migration activity data, etc) so that CloudTracker is fully operational.

Our team will also provide routine “system maintenance” to ensure the correct daily operation of the system. This involves metadata management, reviewing system logs and alerts, monitoring performance, and resolving any unforeseen issues/errors. Our team will also provide training to operate and maintain CloudTracker.
$53,000 / MO

CT-Development
This package provides dedicated development support (UI/UX/client/server/testing/devops) to address your business needs and requirements as they evolve. Our team can work with you to design and build any unique components/functionality into CloudTracker that you need in a timely fashion. We perform two week Sprints, and practice DevSecOps and CI/CD. We release working, demonstrable software every two weeks, and can rapidly build any features that your organization needs for better understanding/managing Cloud consumption, resource utilization and cost. You can join our Agile meetings (Planning and Demos) to stay abreast of the work we do for you.

To ensure we’re building what you want/need, we leverage User Interface Driven Design to create wireframes/mockups. Once we design what you’re looking for, we develop engineering artifacts to walk you through how it can work, with different courses of action and a recommendation. We then decompose the work into user stories and tasks that we execute through each Sprint.
$63,000 / MO

CT-Requirements
This package provides dedicated on-site User Engagement to work with CloudTracker users and stakeholders, provide training, prepare training materials for operations, and gather/document new requirements and business needs for CloudTracker. The User Engagement package is designed to ensure that CloudTracker remains useful and relevant as your needs as they evolve. Training materials can include (but are not limited to) tailored user guides, operating manuals, and/or requirements documents/roadmaps.
$16,000 / MO

CT-AccredSupp
This package provides regular on-site support to lead/assist with an accreditation. We will provide support for CloudTracker accreditations under Federal Information Security Management Act (FISMA), Risk Management Framework Plus (RMF+) or Intelligence Community Directive 503. Our team will work with your Assessment and Authorization (A&Z) team, and assemble an accreditation package, complete with all necessary artifacts for submission, and manage the engagement through to an Authority To Operate (ATO). We will leverage the Body of Evidence from CloudTracker’s existing accreditations, and account for any architectural differences (related to networks, baselines, or process differences) to tailor the artifacts for you.
$12,000 / MO

CT-Training-2DY
This package provides on-site, immersive training of the CloudTracker application for two full days. Day one will focus on System Administration, Operation, and Maintenance. Day two will focus on User Training for Executives, Managers, Tenants and Application Owners. System Administrators will leave knowing how to manage organizational data (organization hierarchy, tenants, applications, budget data, migration activity data, etc), and perform routine system maintenance, to include (but not limited to) understanding CloudTracker’s architecture; managing permissions, certificiates, system logs and alerts; monitoring performance; and resolving basic issues/errors.
$2,000 / DAY